GENERAL INFORMATION

Ordering Information

Prices: For the most current pricing, please visit our website at www.NewAgeIndustrial.com, AutoQuotes®, or contact the factory. Specifications and prices are subject to change without prior notice.

Quotations: Quotations are valid for 45 days from the date of the quotation. Changes in raw materials or economic factors are beyond our control. New Age reserves the right to increase prices with 30 days notice or at the time of the order confirmation.

Cancellations: Cancelled orders within two weeks of scheduled shipment are subject to a cancellation charge of 25% of the total purchase order.

Terms of Payment: Payment in full 30 days after shipment or C.O.D. at the discretion of New Age Industrial's Credit Department. If you are a new customer and are not listed in Dun & Bradstreet, please give us the name and address of three credit references and your bank, unless you prefer C.O.D. terms. We also accept Visa, Master Card, and American Express payments.

Past due accounts are subject to 1.5% interest per month.

Damaged or Lost Goods: It is the responsibility of the consignee's receiving agent to inspect equipment upon delivery. If you see your shipment is incomplete or damaged when you receive it make a notation on the freight bill — If the freight company will not allow you to do so, refuse shipment. If the damage is concealed, you **must** notify New Age within 15 days (including the day of delivery plus weekends and holidays). New Age will handle all claim paperwork for the customer.

Returns: Returned merchandise must be pre-approved with a RMA number assigned by New Age and noted on both the shipping label and bill of lading. Merchandise is to be returned with transportation charges prepaid and is subject to a 20% handling and inspection charge. New Age reserves the right to refuse the return of any piece of equipment.

Acceptance: Possession of Price List does not constitute an offer to sell. Orders are subject to acceptance by New Age Industrial.

Custom Equipment: All equipment not listed in this Price List shall be considered "custom". **POSITIVELY NO RETURNS will be accepted on "custom" built equipment.**

NSF: New Age Industrial Corp., Inc. food service products are manufactured and designed with high sanitary standards and most are listed by NSF International. For specific items, please refer to the latest NSF food service listing.

Safety: For the most current safety information, see www.NewAgeIndustrial.com or call 800-255-0104.

UPS: The new UPS maximum size and weight parameters allow a greater variety of items to qualify for shipping via UPS. Note: Shipping via UPS does not guarantee a lower price in comparison with truck freight costs.

Guarantee

New Age Industrial Corporation, Inc. guarantees that the products listed in their most recent price list (casters, wheels, and other fastening devices excluded) **will not rust or corrode for the period of time the original purchaser owns it**, provided the products are used within the listed restrictions.

CONSTRUCTION LIFETIME WARRANTY

The Lifetime Series, "Adjust-A-Shelf" Shelving and "Quick Change" Cantilever Shelving products are guaranteed for the **LIFETIME** of the original purchaser. They will be free from defects in material and workmanship and will not rust or corrode if used within the listed restrictions.

CONSTRUCTION 5 YEAR WARRANTY

New Age Industrial Corporation, Inc. guarantees the original owner that its products will be free from defects in material and workmanship (when properly installed) for **FIVE YEARS**, provided the product has been used within the listed restrictions.

RAC

RAC Line products are guaranteed for one year against workmanship defects if used for it's intended purpose, not loaded beyond the static load capacity and not abused, misused or altered.

Restrictions

1. Your New Age product must be used solely for its intended purpose. Abuse of, misuse of, changes to, alteration of, or improper maintenance of original equipment shall void any warranty.
2. Your New Age product must not be loaded beyond the product's published uniformly distributed static load limit (capacity).
3. Your New Age product must be cleaned on a periodic basis every three to four weeks or be cleaned within accepted industry standards, following the generally accepted cleansing agent's instructions.
4. New Age shall not be liable for incidental, special, indirect, or consequential damages arising or resulting from misuse, use, inability to use, or from product defects or other tort.

   If requested, the damaged product will be returned to New Age at the owner's expense for inspection and approval.

New Age Industrial Corporation, Inc.
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