



Thank you for purchasing our Expressly Hubert Copper Electroplated Serveware.

Our manufacturer has a 57 year old heritage in Electroplating finishes. They continue to lead the industry by consistently upgrading and aligning with the latest technological advancements. These products are guaranteed to have the absolute highest quality in Stainless Steel based electroplating finishes.

Electroplating is as delicate as it is beautiful and should be handled with great care. Below are a few tips on how to take care of your new products.

Product Care Instructions

- Hand-wash the product with warm water only, after every use.
- Ensure to completely dry the product with a soft cloth after each wash.
- When the product is displaying signs of tarnish, rub with a metal polish compound and soft cloth. Silvo, Brasso or Wright's Polishing Creams are commonly available polishing compound brands.
- For maximum shine, hand buff the products with a buffing cloth after polishing.

Do Not Instructions

- Do not allow the electroplated surface to be in direct contact with foods (foods with ingredients) that are acidic in nature such as **Vinegar, Lemon and/or Lime**. Stainless Steel food pans and liners are provided in each product to hold these types of fares.
- Do not use the product over Direct Heat/ Flame. In the case of Chafing Dishes, ensure that water is always filled in the Water Pan before placing the Chafing Fuel underneath it.
- Electroplated products are not developed for cooking. They should only be used for Front house serving.
- Do not scrub the Electroplated surface with an abrasive sponge.
- Do not use industrial detergent on the Electroplated surfaces or put into a Dish Washer.
- Do not clean the copper with lemon/lime/vinegar and salt compound.
- Do not leave the product wet as permanent water marks may stain the surface.
- Do not use Cotton Wheels with **grit specification** to buff the electroplated surface.

Electroplating Overview

Electroplating is an electro-chemical process through which a thin layer (up to 10 microns) of Gold, Silver, Copper, Brass, Nickel, Chrome and other metals are applied onto a Stainless Steel surface.

Most of these metals are known to react to moist air and oxidize over a period of time. The black film that is created on the topmost layer of the metal as a result of oxidization is known as 'Tarnishing', and is not a manufacturing defect. Tarnishing is a natural process that can be removed with the help of rubbing polish compounds.

Over a period of time, depending upon the level of usage and re-polishing, the layers of electroplating will consistently be grazed until the Stainless Steel base material is visible. At this stage, you may want to replace the product. With proper care it will last many years.